

InterWorld® Commerce Exchange, Version 2.5
Service Pack 3 (SP3) for Solaris

Error Messages

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Summary

This document describes Error messages posted by Commerce Exchange. The source of these messages may be from the application itself or passed by the application from a third party component. The sections that follow provide error information, possible causes, and possible solutions for the errors.

Commerce Exchange Log Messages

Source Code	Error Message	Details	Action for resolve
/src/Commerce/CacheManager.cpp(206):	"CacheManager::clearCache():The cache is already being cleared/purged by another thread."	Another thread in the system has already called this method, just prior to being called by the current thread	Wait a few minutes for the other thread to complete its task, then try clearing the cache.
/src/Commerce/CacheManager.cpp(229):	"CacheManager::clearCache(): Unable to clear the cache since it is still in use.. "	Current thread is unable to lock the cache and can't clear the cache. System assumes that another thread has got stuck accessing the cache.	Reboot the server. This is a rare and unexpected occurrence.
/src/Commerce/CacheManager.cpp(405):	"CacheManager::getResource(): Unable to open the file for reading."	Throws a message indicating an expected file in the cache was not found.	Check the configuration to make sure multiple servers or sites are not trying to use the same cache directory and check your permissions on the file system.
/src/Commerce/CacheManager.cpp(422):	"CacheManager::getResource(): Error in reading file. Error number is "	Throws a message indicating an expected file in the cache was not found.	Check the configuration to make sure multiple servers or sites are not trying to use the same cache directory and check your permissions on the file system.
/src/Commerce/ICPricing.cpp(110):	"There is no points information found for the site.");	No entry in the Currency table to define the site's points conversion ratio. No points value will be calculated for this product or transaction.	Enter the necessary information in the currency table to define the points conversion ratio.
/src/Commerce/Order.cpp(1434):	Error: No Shipping Rate Found. Please check your configuration for Shipping Methods.	Indicates no shipping rate found for the shipping method	Check that the shipping method rates and template codes are correctly configured through Oasis Workplace in the Financial Exchange section

/src/Commerce/Order.cpp(1694):	"Failed to save record to Verification_Order table." + <Specific error data>	Error occurred while trying to insert a row into the Verification_Order table in Oasis_FX	See database errors generated for specific information and consult with your database administrator. Contact InterWorld technical support for further assistance.
/src/Commerce/Order.cpp(1907):	"Order::verifyBasket(): cannot find prices for basket. CustomerId:"	Error occurred while verifying the current pricing information in the user's basket. Products in basket could not be found in the product table of I-Catalog database.	Consult with your database administrator or InterWorld technical support for help.
/src/Commerce/Order.cpp(1939):	"Order::verifyBasket(): cannot update basket prices."	Error occurred while updating the current pricing information in the user's basket. Products in basket could not be found in the product table of I-Catalog database.	Consult with your database administrator or InterWorld technical support for help.
src/Commerce/Order.cpp(1987):	"Order::getBasketID(): basket id not found; cannot update basket."	Error loading specified basket. Basket ID or customer ID may be incorrectly specified	Check templates for correct variable names. If problem persists, contact InterWorld technical support.
/src/Customization/OrderStepsProcesses/SaveCCInfo.cpp(142):	"SaveCCInfo::DoWork(): Failed to save record to Credit_Card_Account table"	Failed during saving the credit card account table to dbase	Consult with your database administrator or InterWorld technical support for help.
/src/I-Catalog/SectionPage/SPPricingVector.cpp(268):	EventLog::get().postMessage("There is no points information found for the site.");	No entry in the Currency table to define the site's points conversion ratio. No points value will be calculated for this product or transaction.	Enter the necessary information in the currency table to define the site's the site's points conversion ratio.
/src/I-Search/ISearchD/CICCollection.cpp(367):	"I-Catalog collection update failed. " + <Specific error data>	An error occurred while trying to update a database collection from the I-Catalog database. The server could not log into the database.	Read the specific error data and refer to the search log, SearchLog.txt for more details. Check user ID, password, and the database connection information in the collection registry key with your manual for registry details.
/src/I-Search/ISearchD/CManager.cpp(659):	ERROR: manager thread action failed. + <Specific error data>	A command issued through the search administration interface failed. The administration commands are handled asynchronously, so the interface may not indicate the error.	Read the specific error data and refer to the search log, SearchLog.txt for more details.

/src/I-Search/ISearchD/CManager.cpp(762):	"Socket connect failed on manager port!";	An unknown error occurred while trying to receive a connection on the administration port.	If this error persists, contact InterWorld technical support.
/src/I-Search/ISearchD/CManager.cpp(1403):	"Exception generated by scheduled update."	Generic message when error occurred during execution of a scheduled update. Meaning varies based on type of update.	Refer to the search log, SearchLog.txt for more details. If this error persists, contact InterWorld technical support.
/src/I-Search/ISearchD/CQueryServer.cpp(67):	"Default port not found in registry."	There is no setting for the the administration port in the registry.	Add a Port setting for site00. Refer to manual for registry details.
/src/I-Search/ISearchD/EnterService.cpp(133):	"FATAL ERROR: And an unspecified throw, to boot."	Unspecified error when attempting to start up ISearchD service, often the result of a missing registry file.	Refer to the search log, SearchLog.txt, for more details.
/src/I-Search/ISearchD/SearchServer.cpp(111):	"CHAR * exception: FATAL ERROR: " + <error message>	Unspecified error when attempting to start up ISearchD service.	Refer to the error message text and the search log, SearchLog.txt, for more details.
/src/I-Search/ISearchD/SearchServer.cpp(150):	"FATAL ERROR: " + <error message>	Unspecified error when attempting to stop the ISearchD service.	Refer to the error message text and the search log, SearchLog.txt, for more details.
/src/I-Search/ISearchD/SearchServer.cpp(332):	"Exception thrown while starting Search server:" + <error message>	Unspecified error when attempting to start the ISearchD service.	Refer to the error message text and the search log, SearchLog.txt, for more details.
/src/I-Search/ISearchD/SearchServer.cpp(340):	"Unknown exception while starting search server."	Unspecified error when attempting to start the ISearchD service.	Refer to the search log, SearchLog.txt, for more details.
/src/I-Search/ISearchD/ServicePlugIn.cpp(192):	"Error during shutdown: "	Unspecified error when attempting to stop the ISearchD service.	Refer to the search log, SearchLog.txt, for more details.
/src/I-	Error shutting down.	Unspecified error when attempting to	Refer to the search log, SearchLog.txt, for

Search/ISearchD/ServicePlugIn.cpp(196):		stop the ISearchD service.	more details.
/src/IWDirector/ApplicationProxyServer.cpp(71):	"ApplicationProxyServer() -- unable to obtain process rlimits"	The ApplicationProxyServer (IWDirector project) was unable to obtain required configurable variable rlimit	Refer to the error message text and the search log, SearchLog.txt, for more details. If error persists, contact InterWorld technical support.
/src/IWDirector/ApplicationProxyServer.cpp(76):	"ApplicationProxyServer() -- unable to set process rlimits "	The ApplicationProxyServer (IWDirector project) was unable to set the required configurable variable rlimit	Refer to the error message text and search log, SearchLog.txt, for more details. If error persists, contact InterWorld technical support.
/src/IWDirector/ApplicationProxyServer.cpp(480):	"Exception caught while processing socket event " + <Specific error message>	Generic error message shown when error occurs in main thread of ApplicationProxyServer (IWDirector project)	Refer to the error message text and search log, SearchLog.txt, for more details. If error persists, contact InterWorld technical support.
/src/IWDirector/ApplicationProxyServer.cpp(503):	"IWDirector unable to locate file -";	ApplicationProxyServer unable to load file for some reason	Check the name in configuration settings. If error persists, consult with your database administrator or contact InterWorld technical support.
/src/IWDirector/ApplicationServerManager.cpp(89):	"IW-LoadBalancer detected missing or invalid load-balancer type.",	Incorrect or missing load balancer type specified in configuration file	Check algorithms settings in configuration. If error persists, consult with your database administrator or contact InterWorld technical support.
/src/IWDirector/ApplicationServerManager.cpp(136)	"IW-LoadBalancer detected invalid server description syntax : ",	Incorrect syntax for server description for server manager (ie "<ip>:<port> <server type> <content-1> [... content-n]" syntax required)	Remove invalid server description.
/src/IWDirector/ApplicationServerManager.cpp(174)	IW-LoadBalancer unable to open log file for writing (file name = ").	Unable to open specified log file for load balancer	If error persists, consult with your database administrator or contact InterWorld technical support.
	"IW-LoadBalancer detected invalid IP	Invalid IP address or DNS name	Check settings for the IP address, DNS

/src/IWDirector/ApplicationServerManager.cpp(290)	address when adding server (IP = ").	specified in the add command.	name and serverManager. If error persists, consult with your database administrator or contact InterWorld technical support.
/src/IWDirector/ApplicationServerManager.cpp(314)	"IW-LoadBalancer unable to add server as maximum server count reached.",	Maximum server count specified in configuration file has been reached.	Increase the Maximum server's parameter. Consult with your database administrator for assistance.
/src/IWDirector/ApplicationServerManager.cpp(333):	"IW-LoadBalancer unable to update registry when adding a server. "	Configuration file/registry for IWDirector was unable to be written to	Check file permissions on registry file. Consult with your database administrator for assistance.
/src/IWDirector/ApplicationServerManager.cpp(494):	"IW-LoadBalancer unable to update registry after removing a server. "	Configuration file/registry for IWDirector was unable to be written to	Check file permissions on registry file. Consult with your database administrator for assistance.
/src/IWDirector/ApplicationServerManager.cpp(503):	"IW-LoadBalancer unable to clear servers registry list after removing last server. "	Configuration file/registry for IWDirector was unable to be written to	Check file permissions on registry file. Consult with your database administrator for assistance.
/src/IWDirector/AvRespTimeServerManager.cpp(68):	"IW-LoadBalancer AvRespTime, detected variance multiplier outside normal range."	Variance multiplier lies outside 0 to 1 range (specified in config file under IWDirector)	If error persists, consult with your database administrator or contact InterWorld technical support.
/src/IWDirector/ListenerManager.cpp(91):	"IWDirector unable to open admin socket.",	Error opening socket to listen for admin requests	Check administration port to ensure that other servers are not using it.
/src/IWDirector/ListenerManager.cpp(225):	"IWDirector detected invalid protocol syntax"	Incorrect protocol syntax specified (ie has to be "<protocol> [<ip>:]<port> <site>")	Fix or remove invalid entry. Consult with your database administrator for assistance.
/src/IWDirector/ListenerManager.cpp(233):	"IWDirector detected attempt to open a socket using an unsupported protocol"	Protocol not specified in IWDirector for socket request handled	Fix or remove invalid entry. Consult with your database administrator for assistance.

/src/IWDirector/ListenerManager.cpp(245):	"IWDirector detected invalid IP address when starting protocol (IP = "	An incorrect IP address was specified when starting a protocol for IWDirector	Fix or remove invalid entry. Consult with your database administrator for assistance.
/src/IWDirector/ListenerManager.cpp(253):	"IWDirector detected invalid port in protocol description"	An incorrect port was specified when starting a protocol for IWDirector	Fix or remove invalid entry. Consult with your database administrator for assistance.
/src/IWDirector/SharedServerSocket.cpp(206):	"SharedServerSocket::processReadEvent() -- unable to obtain connection associated with application server response."	io error - Non existent connection in processReadEvent function.	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWDirector/SharedServerSocket.cpp(242):	"SharedServerSocket::readHeaderField() -- connection to application server broken!",	io error - Lost connection to application server for some reason	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWDirector/SharedServerSocket.cpp(323):	"Write overflow detected on shared IWProcessServer connection.",	Socket error on sharedServerSocket	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWDirector/SharedServerSocket.cpp(329):	"Write underflow detected on shared IWProcessServer connection."	Socket error on sharedServerSocket	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWDirector/SharedServerSocket.cpp(340):	"IWDirector detected a failure condition on a connection to IWProcessServer number "	A read failure occurred to the IWProcessServer	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWProcessServer/Administration/Administrable.cpp(168):	" unable to open an admin socket. Admin sessions will be disabled.",	IWProcessServer unable to open a socket to handle admin requests	Check administration port to ensure that other servers are not using it.

/src/IWProcessServer/Administration/Administrable.cpp(191):	" detected an read event on a NULL admin socket!?"	A read event detected on a NULL socket, should never happen	Consult with your database administrator or contact InterWorld technical support.
/src/IWProcessServer/Administration/Administrable.cpp(201):	" could not find the session data corresponding to an admin connection."	On a read event, no session data could be found associated with the socket connection	Consult with your database administrator or contact InterWorld technical support.
/src/IWProcessServer/Administration/Administrable.cpp(321):	" detected an exception event on a NULL admin socket!?",	Exception occurred on a NULL socket. Should never happen.	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWProcessServer/ARB_Servlet/SecurityInfo.cpp(82):	"SecurityInfo::parseHTTPRequest() -- invalid authorization request syntax detected."	Syntax for authorization incorrect (i.e. username:password required). A Browser or client submitted an invalid HTTP authorization.	Consult with your database administrator about correcting the invalid authorization.
/src/IWProcessServer/ARB_Servlet/ServletRequestBroker.cpp(219):	"Exception caught while processing HTTP request within ServletRequestBroker" + <Specific error message>	Generic message given when exception caught during processRequest function in IWProcessServer	If this error should occur, consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWProcessServer/Conn_HTTP/HTTAppServer.cpp(87):	"IWProcessServer detected an invalid registry value - site address missing."	Site address for server missing Syntax is "<site> <address>, ..." where address is <ip>:<port>.	Correct or remove the invalid value.
/src/IWProcessServer/Conn_HTTP/HTTAppServer.cpp(191):	"IWProcessServer detected invalid site syntax "	Syntax required is "<site> [<ip>:<port>".	Correct or remove the invalid "ports" entry.
/src/IWProcessServer/ProcessServer/LogFileResponseInterface.cpp(42):	"IWProcessServer unable to open log file "	IWProcessServer unable to open log file.	Specify a valid file name in a "writable" directory to which it can be written.
/src/IWProcessServer/ProcessServer/LogFileResponseInterface.cpp(94)	"writing startup startup log file."	Error writing to IWProcessServer logfile	Check file permissions for accuracy.

/src/IWProcessServer/ProcessServer/ProcessServer.cpp(156):	"IWProcessServer skipping startup directive with invalid syntax ",	Error executing custom Initialization due to invalid syntax.	Fix the syntax of invalid startup directive.
/src/IWProcessServer/ProcessServer/ProcessServer.cpp(173):	"Exception caught while performing custom initialization" + <Specific error message>	Generic error message for exceptions caught during execution of custom initialization of IWProcessServer	Consult with your database administrator or contact InterWorld technical support for further assistance.
/src/IWProcessServer/ProcessServer/ProcessServer.cpp(203):	"The instance value must be a positive integer."	Command line argument to IWProcessServer 'instance' must be greater than "0".	Adjust the instance value to the correct positive integer above zero.
/src/IWProcessServer/ProcessServer/ProcessServer.cpp(211):	"Invalid program argument specified"	Invalid command line argument to IWProcessServer specified	Correct your command line arguments.
/src/Oasis/ICDBService/DBConnPool.cpp(240):	"DBConnPool::DBConnPool: failed to initialize native DSControl for <x>. Not all necessary command chains were registered for this pool's data source implementation. NativeDSControl is off for <x>."	Error initializing DBConnPool. System unable to perform a recovery. The database control module was loaded and the NativeDSControl key in the IWRegistry was set to "yes", but the "session.validate" functionality was not registered by this module. It means that the database connection pool manager couldn't do the database connection validation routine before timing out.	Check the configuration file and registry to ensure the settings under HKEY_LOCAL_MACHINE\SOFTWARE\Interworld\Config\DSControl are correct and match up with the documentation. If problem persists, contact InterWorld technical support for further assistance.
/src/Oasis/ICDBService/DBConnPool.cpp(308):	"DBConnPool::requestConnection --")	Exception occurred somewhere when requesting a connection from the DBConnPool. The ComEx has problems connecting to the database server.	Check the database server to ensure it is running and that the network connections are correct. Adjust the settings if necessary. The ComEx has problems connecting to the database server. Check the syslog for further information.
/src/Oasis/ICDBService/DBConnPool.	"DBConnPool::requestConnection:	Error occurred when DBConnPool	Look for the maxdblinks setting for the

cpp(401):	Could not create new connection for <x>")./n It is possible that server connection limit exceeded" + <additional error text>	attempted to create a new connection. The ComEx requests to create a new connection to the database server, but the total number of pooled connections have exceeded the settings specified in IWRegistry.	corresponding database connection pool. Check the configuration file for the maximum number of possible connections, then check the database server for current number of connections. Make needed adjustments.
/src/Oasis/ICDBService/DBConnPool.cpp(454):	"DBConnPool::getConnection: Invalid db connection was detected./n"	Invalid db connection detected in the DBConnPool function getConnection. ComEx will try to reopen a new connection to replace this one.	Check the search log, SearchLog.txt. If there are no subsequent error messages in the log, then recovery was successful. This might just be a warning from a momentary bad connection.
/src/Oasis/ICDBService/DBConnPool.cpp(528):	"DBConnPool::destroyDBPool()—timed out waiting for connections to be returned"	Server is too busy currently and all the pooled database connections are being used. The system times out waiting for a connection.	Try increasing the number of amadblinks and available connections, then try connecting again. If problem persists, contact InterWorld technical support.
/src/Oasis/ICDBService/DBConnPool.cpp(573):	"DBConnPool::destroyDBPool -- DBPool ""Lost connections:""	Some of the connections were not returned when the Database Pool was destroyed and thus remain in use.	This might happen at the shutdown time and indicates that the server shutdown was not clean since one or more threads might have been busy.
/src/Oasis/ICDBService/DBConnPool.cpp(724):	"DBConnPool::recoverConnection—unable "	Generic error message for exception occurring when trying to recover a connection. ComEx finds the problematic database connection and fails to reopen a new one.	Check the syslog for further information. This might just be a warning from a momentary bad connection. If problem persists, contact InterWorld technical support.
/src/Oasis/ICDBService/DBConnPool.cpp(830):	"DBConnPool::invokeDSControl() -- error calling"	Error for exception occurred when invokeDSControl was called. System unable to do database specific initialization. Fail to invoke the modules residing in database plugin.	Check the syslog for further Information, then check the configuration file/registry to see if the settings under HKEY_LOCAL_MACHINE\SOFTWARE\Interworld\Config\DSControl are correct and match up with the documentation.

			Make adjustments where needed.
/src/Oasis/ICDBService/DBException.cpp(90):	"DBException::clearLastError – "	Generic error for an unhandled DB Error which is still in the system. A db error object was left unhandled by the previous RW api call. This is a logic error.	This is a logic error. Contact InterWorld technical support for help.
/src/Oasis/ICDBService/DBToolsResourceManager.cpp(90):	"Exception caught in DBToolsResourceManager::~DBToolsResourceManager"	Failed to abort transaction or release database connection. Error occurred when DBToolsResourceManager object is being destroyed.	Check database connections to see if settings are correct. Check to ensure that there are no outstanding table locks in place.
/src/Oasis/ICDBService/DSControlManager.cpp(117):	"Unable to load DSControl module, "	Missing DSControl module (dll)	
/src/Oasis/ICDBService/DataSource.cpp(96):	"Exception caught in DataSource::~DataSource"	Error destroying DataSource object	
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(70):	"Unable to register IWRogueDSControl to DSControlManager"	Error occurred initializing global DataSource Control Manager for Rogue Wave. Data Source Control Manager plugin failed to register itself with Commerce Exchange.	Check the syslog for further information, then check the configuration settings to ensure that all binaries are compatible. Should problem persist, contact InterWorld technical support for help.
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(101):	"Unable to load IWRogueDSControl module, "	Missing IWRogueDSControl module (dll). Data Source Control Manager would load specific database plugin based on the settings in InterWorld Registry, but it fails to load the modules listed there.	Add the IWRogueDSControl missing from the installation. Check the syslog for further information.
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(182): ***	"IWRogueDSControl - No service modules for such ServerType/Chain, "	ComEx requests to run specific modules residing in the database plugin, but that functionality is not available from this database plugin.	Check the configuration file/registry to see if the settings under HKEY_LOCAL_MACHINE\SOFTWARE\Interworld\Config\DSControl are correct

			and match up with the documentation.
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(189): ***	"IWRogueDSControl - Exception thrown while running chain "	ComEx requests to run specific modules residing in the database plugin, but the module throws exceptions.	Check the syslog for further information. If problem persists, contact InterWorld technical support.
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(294): ***	"IWRogueDSControl - Unable to find the ServerType in DataSourceDescription",	The database plugins are organized by server type (ORACLE, SYBASE...). The specific database type couldn't be found within the database plugins.	Check the syslog for further information. Contact InterWorld technical support.
/src/Oasis/ICDBService/IWRogueDSControl/IWRogueDSControl.cpp(303): ***	"IWRogueDSControl - Exception thrown while invoking chain "	ComEx requests to run specific modules residing in the database plugin, but the module throws exceptions.	Check the syslog for further information. Contact InterWorld technical support.
/src/Oasis/ICDBService/IWRogueInformixControl/IWRogueInformixControl.cpp(66):	"Unable to register IWRogueInformixControl",	Generic error message when error thrown registering the IWRogueInformixControl object	
/src/Oasis/ICDBService/IWRogueInformixControl/IWRogueInformixControl.cpp(113):	"IWRogueInformixControl(envInit): Unable to retrieve Informix environment handle for "	Error occurred retrieving informix environment handle for a dbConnPool	
/src/Oasis/ICDBService/IWRogueInformixControl/IWRogueInformixControl.cpp(152):	"IWRogueInformixControl(sessionInit) : Unable to retrieve Informix system handles for "	Error occurred retrieving informix system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMSSQLControl/IWRogueMSSQLControl.cpp(100):	"Unable to register IWRogueMSSQLControl",	Error occurred during initialisation/registration of IWRogueMSSQLControl object	
/src/Oasis/ICDBService/IWRogueMS	"Unable to setup error and message	Error occurred setting up	

SQLControl/IWRogueMSSQLControl.cpp(113):	handlers for IWRogueMSSQLControl",	error/message handlers for IWRogueMSSQLControl	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(150):	"IWRogueMSSQLControl(envInit): Unable to retrieve MSSQL environment handle for "	Error occurred retrieving MSSQL environment handle for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(170):	"IWRogueMSSQLControl(envInit): Failed to set LoginTimeout to "	Failed to set a registry value(LoginTimeout) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(192):	"IWRogueMSSQLControl(envInit): Failed to set RequestTimeout to "	Failed to set a registry value(RequestTimeout) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(216):	"IWRogueMSSQLControl(envInit): Failed to set Maximum Connections to "	Failed to set a registry value(Maximum Connections) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(258):	"IWRogueMSSQLControl(sessionInit) : Unable to retrieve MSSQL system handles for "	Error occurred retrieving MSSQL system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(277):	"IWRogueMSSQLControl(sessionInit) : Failed to set Text Size to "	Failed to set a registry value(Text Size) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(292):	"IWRogueMSSQLControl(sessionInit) : Failed to set Text Limit to "	Failed to set a registry value(Text Limit) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS SQLControl/IWRogueMSSQLControl.cpp(324):	"IWRogueMSSQLControl(sessionValidate): Unable to retrieve MSSQL system handles for "	Error occurred retrieving MSSQL system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueMS	"IWRogueMSSQLControl(sessionVali	MSSQL system handle retrieved was	

SQLControl/IWRogueMSSQLControl.cpp(332):	date): MSSQL system handle is NULL for "	NULL	
/src/Oasis/ICDBService/IWRogueMSSQLControl/IWRogueMSSQLControl.cpp(346):	"IWRogueMSSQLControl(sessionValidate): dbProc is NULL for "	The DBProcess for a given dbConnPool is NULL	
/src/Oasis/ICDBService/IWRogueMSSQLControl/IWRogueMSSQLControl.cpp(354):	"IWRogueMSSQLControl(sessionValidate): Unable to retrieve dbProc for "	Error occurred retrieving DBProcess for a given dbConnPool	
/src/Oasis/ICDBService/IWRogueMSSQLControl/IWRogueMSSQLControl.cpp(371):	"IWRogueMSSQLControl(sessionValidate): Exception while quering server for "	Error occurred when pinging server for a given dbConnPool	
/src/Oasis/ICDBService/IWRogueMSSQLControl/IWRogueMSSQLControl.cpp(380):	"IWRogueMSSQLControl(sessionValidate): dbProc is dead for "	The DBProcess for a dbConnPool is invalid	
/src/Oasis/ICDBService/IWRogueOracleControl/IWRogueOracleControl.cpp(80):	"Unable to register IWRogueOracleControl",	Error occurred during initialisation/registration of IWRogueOracleControl object	
/src/Oasis/ICDBService/IWRogueOracleControl/IWRogueOracleControl.cpp(134):	"IWRogueOracleControl(sessionInit): Unable to retrieve Oracle system handles for "	Error occurred retrieving Oracle system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueOracleControl/IWRogueOracleControl.cpp(163):	"IWRogueOracleControl(sessionValidate): Unable to retrieve Oracle system handles for "	Error occurred retrieving Oracle system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueOracleControl/IWRogueOracleControl.cpp(180):	"IWRogueOracleControl(sessionValidate): Exception while quering server for "	Error occurred when pinging Oracle server for a given dbConnPool	

/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(92):	"Unable to register IWRogueSybaseControl",	Error occurred during initialisation/registration of IWRogueSybaseControl object	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(126):	"IWRogueSybaseControl(envInit): Unable to retrieve Sybase handles",	Error occurred retrieving IWRogueSybaseControl system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(146):	"IWRogueSybaseControl(envInit): Failed to set LoginTimeout to "	Failed to set a registry value(LoginTimeout) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(168):	"IWRogueSybaseControl(envInit): Failed to set MaxConnections to "	Failed to set a registry value(MaxConnections) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(190):	"IWRogueSybaseControl(envInit): Failed to set TextLimit to "	Failed to set a registry value(TextLimit) for a dbConnPool	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(229):	"IWRogueSybaseControl(sessionInit): Unable to retrieve Sybase system handles for "	Error occurred retrieving IWRogueSybaseControl system handles for a dbConnPool	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(243):	"IWRogueSybaseControl(sessionInit): Unable to setup client library callback for "	Attempt to install a connection level callback handler for client library messages failed	
/src/Oasis/ICDBService/IWRogueSybaseControl/IWRogueSybaseControl.cpp(272):	"IWRogueSybaseControl(sessionValidate): Unable to retrieve Sybase system handles"	Error occurred retrieving IWRogueSybaseControl system handles for a dbConnPool	
/src/Oasis/IWSystem/Cache.hpp(439):	"Cache::cleanupLoopFunction deleting an item from the cache"	Error occurred deleting an item from the cache object	If this problem should ever occur, contact InterWorld technical support with

			details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/EventRegistry.cpp(307):	"Registry value 'InterWorld//Oasis//' 'ScopeTracerFilename' was not found. Using default value" "ScopeTracer.log"	The registry setting 'ScopeTracerFilename' was not found	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/Registry.NT.cpp (178):	"Unable to close registry key. Error code is "	Error occurred destroying the registryKeyImp object in the system	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadNT.cpp(15):	"Exception caught in thread function/n/t"	Some exception caught in a thread. Top level catch.	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadNT.cpp(386):	"[IWSystem] : Can't stop the thread because of --- ")	Problem occurred stopping a thread in the system	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadNT.cpp(705):	"CriticalSection::Handle is too small"	This indicates a compilation/library problem. Not a run time error, but something to be corrected at compile time	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadUnix.cpp (206):	"Can't create thread due to sigaction error!";	Problem creating a thread due to failure of operating system call (If this problem should ever occur, contact InterWorld technical support with

		sigaction)	details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadUnix.cpp (570):	"[IWSystem] : Can't stop the thread because of --- "	Problem occurred stopping a thread in the system	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/ThreadUnix.cpp (1106):	"IWSystem critical section is going out of scope while still locked"	Non-fatal exception occurred in system. Critical section was deleted while still locked(ie protection some thread safe data)	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/Time.cpp(2090):	"Time::syncWithSystemClock() - Failed because it "	Non-fatal occurrence in Time class. Simply indicates an exceptionally long time occurred to initialise a standard C time object, thus invalidating the results of the syncWithSystemClock function	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/Transaction.cpp (128):	"TransactionGuard::~TransactionGuard() -- "Branching in the middle of a transaction is not allowed!",	The transaction guard was still open when destruction occurred	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWSystem/Transaction.hpp (104):	"FATAL ERROR : Unknown exception occurred during a rollback:"	Unknown exception occurred during a rollback of a transaction	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/IWUtility/IWWebLogger.cp	"IWProcessServer unable to write to	Error occurred int IWWebLogger	Check file system for permissions and

p(273):	web log.",	when writing information pertinent to a IWProcessServer	space.
/src/Oasis/IWUtility/IWWebLogger.cpp(346):	"No more names available for log file usage. Please clean up your log file directory."	Over 10000 WebLogger file names in existence. System has exceeded the maximum number allowed.	Clean the file directory and reducing the number of WebLogger file names in existence.
/src/Oasis/IWUtility/IWWebLogger.cpp(371):	"Past last available of log file name. Recreating logs from "	Number of WebLogger file names has reached 10000+ <additional error text>	Check the search log, SearchLog.txt. If there are no subsequent error messages in the log, then recovery was successful. If problem persists, contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWUtility/IWWebLogger.cpp(390):	"Unable to create log file. Error number is "	Error occurred creating a log file for the WebLogger	Check file system for permissions and space. If problem persists, contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWUtility/IWWebLogger.cpp(405):	"Unable to reopen existing log file for writing. Error number is "	Error occurred reopening the existing weblogger file name for writing	Check file system for permissions and space. If problem persists, contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(320):	"IWWatchDog::createProcess() -- execlp failed with error "	IWWatchDog failed to startup the executables it is meant to watch over	Check to ensure the executable watchdog that was attempted to start is present and has required permissions and attributes. If problem persists, contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(400):	"IWWatchDog detected a failed shutdown attempt by child."	Watched process has died. This message indicates a failed shutdown	Check the search log, SearchLog.txt. If there are no subsequent error messages

		attempt by the child. IWWatchdog will not attempt to restart it	in the log, then recovery was successful. Should the problem persist, contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(459):	"IWWatchDog detected an error when issuing a waitpid on child process"	Error occurred when checking a watched process' status. Exits immediately.	Consult with your database administrator or contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(518):	"IWWatchDog detected an unexpected stop condition on "	Child process was stopped. Unsupported, and exits immediately	Consult with your database administrator or contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(757):	"IWWatchDog received SIG_USR1 from a non-child process.",	IWWatchDog received a signal from a process which it is not watching.	Consult with your database administrator or contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/IWWatchDog.cpp(777):	"IWWatchDog received SIG_USR2 from a non-child process."	IWWatchDog received a signal from a process which it is not watching.	Consult with your database administrator or contact InterWorld technical support with details, including steps leading up to the error message.
/src/Oasis/IWWatchDog/WatchDogMain.cpp(62):	"<Process name> detected registry settings that are missing or bad. The default value"	Bad registry/config file settings for IWWatchDog	Check the server settings and make adjustments. If the default values are not appropriate, change their values where necessary.
/src/Oasis/ProcessStream/ProcessStreamApplication.cpp(561):	"ProcessStreamApplication::process(): Exception caught in the process " while executing the step <stepname>: Exception message: <exception message>"	Generic error message when exception caught during execution of a process stream.	Read the search log, SearchLog.txt exception message for information on how to correct the problem. If the exception message is unclear, or if the problem persists, contact InterWorld

			technical support.
/src/Oasis/ProcessStream/ProcessStreamApplication.cpp(572):	"ProcessStreamApplication::process() Unknown exception caught in the process <processname> while executing the step <stepname>"	Generic error message when exception caught during execution of a process stream	Try restarting the server. If the problem persists, contact InterWorld technical support.
/src/Oasis/WebAbstraction/IWHTTPStreamAnalyser.cpp(108):	"HTTP message rejected as header was too large."	Error caused by a Browser or client submitting a request containing an oversized request header. The request was rejected as this is indicative of a possible denial of service attack.	Make adjustments to the size of the request header.
/src/Oasis/WebAdapter/ConnectionNamespace.cpp(98):	"Failed to cleanup the connection namespace -- probable memory leak"	Error occurred in destruction of connection namespace	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/WebAdapter/GlobalWebNamespace.cpp(113):	"GlobalWebNamespace::GlobalWebNamespace()"	Error during creation of the globalwebNamespace object	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/WebAdapter/GlobalWebNamespace.cpp(181):	"GlobalWebNamespace::loadPlugins : while loading plugin"	Error while loading globalwebnamespace plugins (.iwl, .dll files)	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/WebAdapter/IPPortMapper.hpp(61):	"Initializing IPPortMapper"	Error while initializing IPPortMapper object in system	Not in use.
/src/Oasis/WebAdapter/Loader.cpp(5	"Exception caught from InterWorld	Generic error message when	Not in use.

11):	IWX Extension -- ""	exception occurs within an Interworld module	
/src/Oasis/WebAdapter/Loader.cpp(541):	"Loader::writeErrorPage()"	Error writing the error page	Not in use
/src/Oasis/WebAdapter/SessionManager.cpp(314):	"SessionManager::watchForTimedout Sessions -- Exception caught while deleting a session. Session ID="	Error occurred in SessionManager when deleting a session	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/WebAdapter/TLExpFor.cpp(173): ***	": TLFOR's increment amount is 0 or less. This is an error"	: TLFOR's increment amount is 0 or less. This is an error"	If this problem should ever occur, contact InterWorld technical support with details, including steps leading up to the error message. Technical support can investigate the problem.
/src/Oasis/WebAdapter/OasisIPPortMapper/OasisIPPortMapper.cpp(125):	"constructing CommEndPointMap"	Generic error message when exception occurs during initialisation/construction of OasisIPPortMapper	
/src/Oasis/WebAdapter/WebAdapterISAPI/IWHTTPServerISAPI.cpp(200):	HTTPServerISAPI::_write in WriteClient: errno=IW	Error occurred in IWHTTPServerISAPI writing to a buffer. Should only occur in DEBUG mode	
/src/Oasis/WebAdapter/WebAdapterISAPI/WebAdapterISAPI.cpp(718):	"IWISAPIFilter::notifyAuthentication - Unable to find the HOST field from the HTTP header"	The request header did not contain the HOST field (required information)	
/src/Oasis/WebAdapter/WebAdapterISAPI/WebAdapterISAPI.cpp(780):	"ISAPIFilter --"	Generic error message when exception occurs in notifyAuthentication method of	

		IWISAPIFilter	
/src/Oasis/WebAdapter/WebAdapterI SAPI/WebAdapterISAPI.cpp(984):	"Error while deleting the connection namespace for"	Error occurred deleting RequestContext in IWISAPIFilter::notifyEndOfSession	
/src/Oasis/WebAdapter/WebAdapterN SAPI/DummyConn.cpp(44):	"Can NOT generate database connection object in the dummy connection!"	dbase connection created is not valid in the dummbly connection	
/src/Oasis/WebAdapter/WebAdapterN SAPI/DummyConn.cpp(75):	"No Dummy Connection, Unknown Exception!!"	Generic exception message when unknown exception caught when generating a dummy connection	
/src/Oasis/WebAdapter/WebAdapterN SAPI/MagnusExtension.cpp(118):	"MagnusExtension::filterProc - exception happens in notifySysInit"	exception happens in notifySysInit	
/src/Oasis/WebAdapter/WebAdapterN SAPI/MagnusExtension.hpp(88):	"IWNSAPIFilter::get - exception happens while creating a new IWNSAPIFilter"	exception happened while creating a new IWNSAPIFilter	
/src/Oasis/WebAdapter/WebAdapterN SAPI/WebAdapterNSAPI.cpp(402):	"WebAdapterNSAPI -- Failed to set up signal handler for SIGSEGV."	Failed to set up signal handler.	
/src/Oasis/WebAdapter/WebAdapterN SAPI/WebAdapterNSAPI.cpp(414):	"WebAdapterNSAPI -- Failed to set up signal handler for SIGBUS."	Failed to set up signal handler.	
/src/Oasis/WebAdapter/WebAdapterN SAPI/WebAdapterNSAPI.cpp(438):	"Failed to establish dummy connection."	Failed to establish dummy connection as specified by the dummy connection registry key	
/src/Oasis/WebAdapter/WebAdapterN SAPI/WebAdapterNSAPI.cpp(489):	"WebAdapterNSAPI -- No user information at the AuthTrans stage.",	No user information available at this point. This should NEVER occur.	

/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(506):	"WebAdapterNSAPI -- No URI information at the AuthTrans stage."	No URL information at this point	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(543):	"WebAdapterNSAPI -- oasisConnNS found at the AuthTrans stage.",	A Connection namespace was found at this point. Should NEVER occur	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(704):	"WebAdapterNSAPI -- failed to delete the connection namespace when AuthenticationException happened."	Error occurred during destruction of the connection namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(729):	"WebAdapterNSAPI -- failed to delete the connection namespace when PermissionDeniedException happened."	Error occurred during destruction of the connection namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(743):	"WebAdapterNSAPI -- exception caught in the PathCheck stage, "	Generic error message when exception caught at this stage	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(758):	"WebAdapterNSAPI -- failed to delete the connection namespace when exception happened, "	Error occurred during destruction of the connection namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(770):	"WebAdapterNSAPI -- unknown exception caught in the PathCheck stage, "	Generic error message when unknown exception caught at this stage	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(785):	"WebAdapterNSAPI -- failed to delete the connection namespace when unknown exception happened.";	Error occurred during destruction of the connection namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(879):	"WebAdapterNSAPI -- Unable to remove the SignalJumpInfo from the	Error occurred when attempting to remove 'SignalJumpInfo' from the	

	thread namespace."	current thread namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(953):	"Error while deleting the connection namespace for"	Error occurred during destruction of the connection namespace	
/src/Oasis/WebAdapter/WebAdapterNSAPI/WebAdapterNSAPI.cpp(963):	"Error while deleting the event registry for "	Error occurred during destruction of the event registry object	

DB

Database middleware messages: **ErrorCode: serverError** Msg:[SERVERERROR] Error from Server: **ORA-01480: trailing null missing from STR bind value** **VendorErrorCode1: 1480** **VendorMsg1: wfosunora8** **VendorErrorCode2: 0** **VendorMsg2:**

The cause is a bind variable specified as type SQLT_STR is not terminated with an ASCII NULL (0) Character. The action suggested is to check maximum lengths and contents of string bind variables.

Error 500 - Internal Server Error A fatal error occurred during the execution of your request. Detailed error information: **Exception caught in Processing HTTP request within ServletRequestBroker. DBURLGuard::getAccessControlList -- this url is not valid for this site. site name = 'Site03' site id = '4' url = '/ObjectBuilder/ObjectBuilder.iwx' parent = '/ObjectBuilder/'**

It means there is no entry in the Site_Directory table in the oasisxx database being used by Site03 with a Site_Id = 4 for the Directory_Path = "/ObjectBuilder/

RogueWave Error Messages

The DBTools.h++ error codes RWDBStatus::ErrorCode	Meaning
ok	No error
noMem	Out of memory
notInitialized	Object never initialized
typeConversion	Type conversion error
dbNotFound	Database not registered
serverError	Error reported by server
serverMessage	Message from server

vendorLib	Error in vendor's library
notConnected	Lost connection
endOfFetch	End of fetch
invalidUsage	Invalid usage of object
columnNotFound	Column does not exist
invalidPosition	Invalid positioning within object (bounds error)
notSupported	Unsupported feature
nullReference	Null reference parameter
notFound	Database object not found
missing	Required piece of information is missing
noMultiReaders	This object cannot support multiple readers
noDeleter	This object cannot support deletions
noInserter	This object cannot support insertions
noUpdater	This object cannot support updates
noReader	This object cannot support readers
noIndex	This object cannot support indices

noDrop	This object cannot be dropped
wrongConnection	Incorrect connection was supplied
noPrivilege	This object cannot support privileges
noCursor	This object cannot support cursors
cantOpen	Unable to open
applicationError	For errors produced at the application level
notReady	For asynchronous handling

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